

QPS BENCHMARKING

Madison Day Surgery (MDS) is part of PresMed Australia (PMA). As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. MDS then uses these results to improve our patient care, service delivery and quality improvement. Below are some key highlights from January to March 2024 quarterly results:

January - March 2024 Results - Group Comparison

	CCDH	СРН	ESC	MDS	MWS	SPDS	CMS	DEH	РМА	QPS Benchmark
Corporate Governance	94%	94%	94%	94%	94%	94%	n/a	94%	94%	97%
Employee Satisfaction	80%	76%	81%	83%	94%	89%	85%	82%	82%	85%
Drug Audit	90%	98%	100%	83%	100%	0%	96%	96%	95%	99%
Patient Satisfaction	97%	94%	97%	97%	96%	94%	n/a	97%	96%	96%*







