

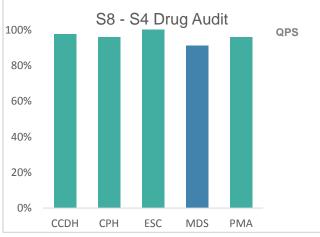
## **QPS BENCHMARKING**

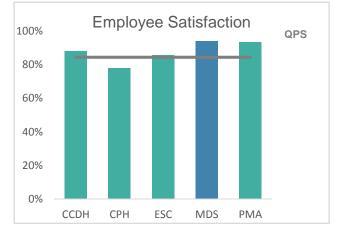
Madison Day Surgery (MDS) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. MDS then uses these results to improve our patient care, service delivery and quality improvement. Below are some key highlights from January to March 2021 quarterly results:

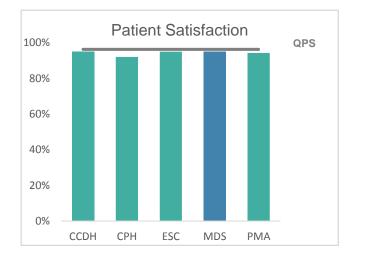
## January - March 2021 Results – Group Comparison

	CCDH	СРН	ESC	MDS	РМА	QPS Benchmark
Corporate Governance	100.00%	100.00%	100.00%	100.00%	100.00%	94.78%
Employee Satisfaction	88.00%	78.00%	85.50%	94.00%	93.28%	84.42%
Drug Audit	97.60%	96.00%	100.00%	91.00%	96.00%	
Patient Satisfaction	95.00%	92.00%	95.00%	95.00%	94.25%	96.27%*









PresMed USTRALIA HATSWOOD PRIVAT

EPPING SURGERY CENTRE CENTRAL COAST DAY HOSPITAL MADISON DAY SURGERY METWEST SURGICAL LASER VISION CLINIC CENTRAL COAST

\* Q2 2020 Results