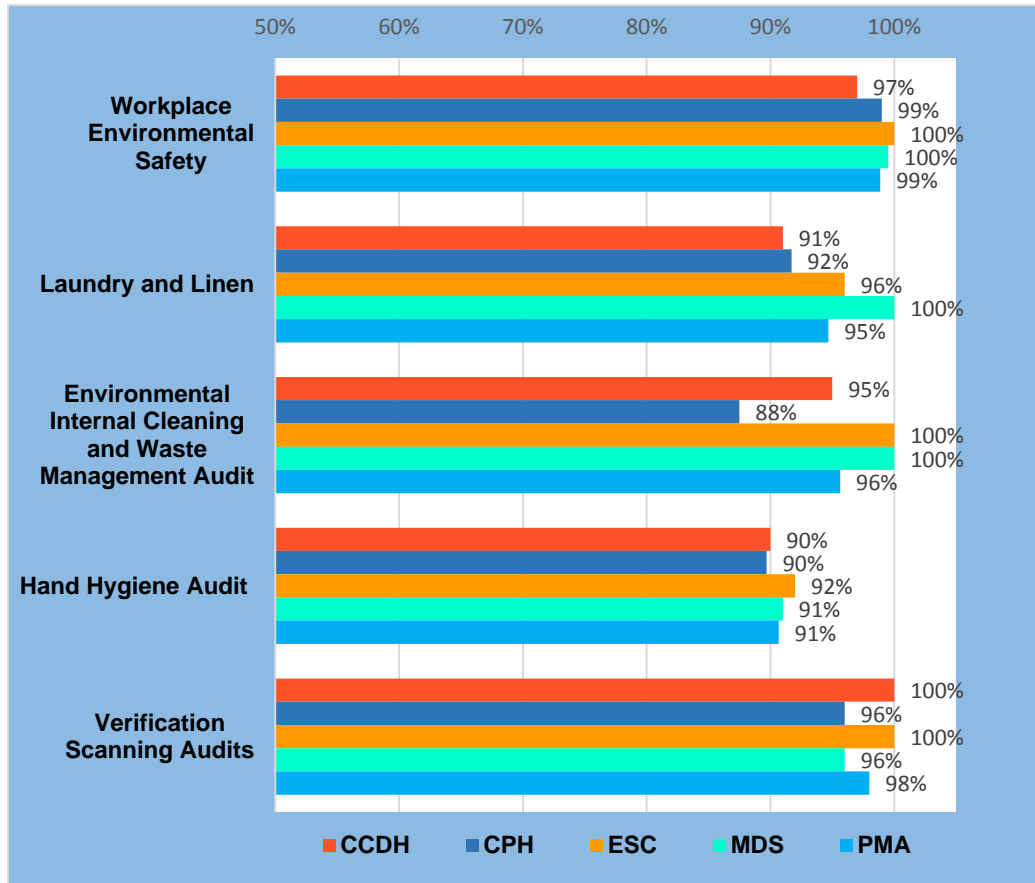


MEASURING OUR PERFORMANCE

At Madison (MDS), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between Presmed Australia Group of facilities and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

July to September 2019 Quarter PresMed Australia Audit Results – Group Comparison



Audit	CCDH	CPH	ESC	MDS	PMA Average
Workplace Environmental Safety	97%	99%	100%	100%	99%
Laundry and Linen	91%	92%	96%	100%	95%
Environmental Internal Cleaning and Waste Management Audit	95%	88%	100%	100%	96%
Hand Hygiene Audit	90%	90%	92%	91%	91%
Verification Scanning Audits	100%	96%	100%	96%	98%